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PATENT
09/755,751



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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Padma P. Reddy, et al.
Serial No.: 09/755,751
Filing Date: January 5, 2001
For: System and Method for Remotely Monitoring and Managing
Applications Across Multiple Domains

Assistant Commissioner for Patents
Washington, DC 20231

Dear Sir:

CERTIFICATE OF MAILING BY EXPRESS MAIL

I hereby certify that the attached Preliminary Amendment is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. § 1.10 on this 8th day of August, 2002 and is addressed to the Assistant Commissioner for Patents, Washington, DC 20231.

Willie Jiles
Willie Jiles

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Assistant Commissioner for Patents
Washington, DC 20231

Dear Sir:

Preliminary Amendment

Prior to the initial examination of this Application, please amend the Application as follows.

In the Specification

At Page 1, Lines 2-5, under the heading "Cross-Reference to Related Applications," please replace the existing paragraph with:

This application claims the benefit under 35 U.S.C. § 120 of U.S. Application Serial No. 09/639,491, filed August 15, 2000, entitled "COMPUTER-IMPLEMENTED SYSTEM AND METHOD FOR MONITORING AND MANAGING BUSINESS PROCESSES AND ASSOCIATED RESOURCES."
